

"35 YEARS OF REGISTRATION OFFICE"

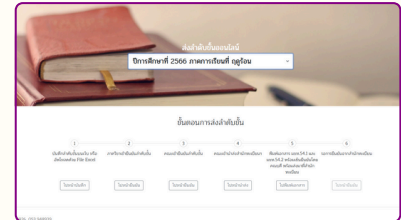
THE SIXTH DECADE (2014-2023)

In the sixth decade of Chiang Mai University, the Registration Office is consistently striving to improve its online services to satisfy the ever growing digital society.

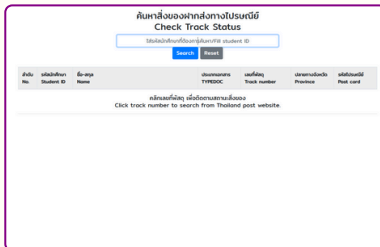


2014

- Online Grade Submission System was launched for instructors to conveniently submit academic results.
- Developed Check Track Status System for those who request academic documents online to track the status of their document deliveries through Thailand Post's website.



Online Grade Submission System



Check Track Status System

2015

- Developed an Online Course Package System to facilitate the process of creating enrollment packages.
- A new Transcript format was implemented. It became the default Transcript format for those who attended the University from 2015 onwards (ID 58 or newer).



Automatic Document Request Machines

2016

- Smart Card Readers have been adopted for the process of cross-checking personal information submitted during new student registration with DOPA's Civil Registration Database.
- Developed an Online Degree Verification System to speed up the process of verifying academic credentials of Chiang Mai University graduates.
- For in-person service, the **Automatic Document Application Machines** were placed at the Registration Counter Service for a faster request and payment.

2017

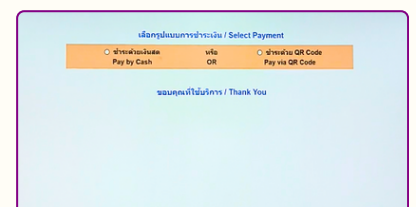
- Developed a Digital Curriculum and Course Database system to free up document storage spaces, and made a connection to Course database and Course template from CMU-MIS to archive integration of the data.
- Smart Card Readers were further used in the process of cross-checking personal information of final-year students who registered for graduation.



Course Description from CMU-MIS

2018

- Cooperated with the Department of Provincial Administration (DOPA) to **connect the database to the Civil Registration System**. The personal information retrieved from the system are included during New Student Registration and Registration for Graduation.
- Added QR Payment as an option to the process of academic document requests to accommodate customers of a Cashless Society.



Documents Request Payment Options

2019

↳ Improved the Registration for Graduation System by adding QR Code payment as a payment method for student's convenience, and connected the system to the Civil Registration System to cross-check personal information of student's registering for graduation.

2020



Credit transfer/equivalent transfer system



Academic document in digital format



Course Addition/Section Changing through Department System

↳ Due to COVID-19 pandemic, online services saw a significant surge of importance, therefore several **full-fledged online systems** have been developed, i.e. New Student Registration System, Course Addition/Section Changing through the Department System, Online Registration for Graduation System, etc. to support the New Normal lifestyle.

↳ Chiang Mai University became the first university in Thailand to offer **a digital variant of academic documents**.

↳ Added Online Credit Card payment as a tuition fee payment method for students' or guardians' convenience.



Registration for Graduation System

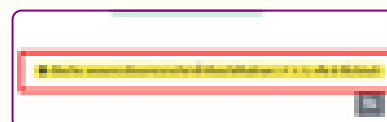


New Student Registration System

2021

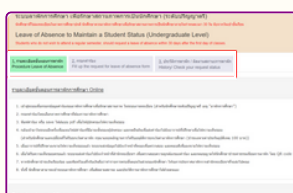
↳ Developed a Real-time Course Prerequisite System inside the Enrollment System for students to review.

↳ Added an automatic emailing system to notify about academic results and academic documents



Real-time Course Prerequisite Warning in the Enrollment System

2022



Request for Leave of Absence System

↳ Added **National Digital ID (NDID)** as an option for **identity verification** in the New Student Registration System (Undergraduate and Graduate level).

↳ Developed an online Request for Leave of Absence System, which has been put to use since Semester 1/2022.

2023

↳ Added **ThalID** as an option for **identity verification** in the New Student Registration System (Undergraduate and Graduate level).

↳ Added E-wallet (Alipay and WeChat Pay) as a payment method option for foreign students to pay tuition fee and academic document fee.



Identity Verification through ThalID